

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Hermann Lueckhoff                          Art Unit : Unknown  
Serial No. : *to be assigned*                          Examiner : Unknown  
Filed : March 31, 2004  
Title : RETRIEVING INFORMATION FOR PROCESSING A RECEIVED  
          ELECTRONIC MESSAGE

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449.

This statement is being filed with the application. Please apply any charges or credits to  
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Respectfully submitted,



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Substitute Form PTO-1449 (Modified)		U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-164001	Application No.
<b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary)  (37 CFR §1.98(b))		Applicant Hermann Lueckhoff		
		Filing Date	Group Art Unit	

<b>U.S. Patent Documents</b>							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						

<b>Foreign Patent Documents or Published Foreign Patent Applications</b>							
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation
							Yes No
	AL	WO01/06435	25.01.2001	PCT			
	AM						
	AN						
	AO						
	AP						

<b>Other Documents (include Author, Title, Date, and Place of Publication)</b>		
Examiner Initial	Desig. ID	Document
	AQ	Siebel Product Description, "Siebel email Response Value Proposition", printed from <a href="http://www.siebel.com/products/service/web_serive/email_response">http://www.siebel.com/products/service/web_serive/email_response</a> on October 23, 2003, 6 pages
	AR	
	AS	
	AT	

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	